

Plan-managed funding

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Plan management explained

Plan management allows you to:

- have choice and control over the providers you use;
- use NDIS registered providers;
- use non-registered providers (although your Plan Manager must be a registered provider);
- negotiate pricing to pay less than the NDIS Price Guide and Support Catalogue;
- make value for money decisions in line with your plan;
- view your plan on the myplace portal to keep track of your budget.

Role of the Plan Manager

If you choose to be plan-managed, a Plan Manager is funded in your plan and must be an NDIS registered provider.

They claim directly from the budgets in your plan to pay your providers on your behalf.

If you choose to use a Plan Manager, they will:

- pay your providers for the supports you purchase;
- help you keep track of your funds;
- take care of financial reporting for you;
- depending on your circumstances, they can also help you choose your providers.

FAQ

What is a registered provider? +

A registered provider meets the NDIS quality and safeguards standards. If you decide to use a provider that is not registered, ensure they have the correct qualifications, training and safety checks.

Can I pay my providers more than the limits set in the NDIS price guide? +

No. Providers delivering supports to a participant using a Plan Manager cannot charge more than the price limits outlined in the [NDIS Price Guide and Support Catalogue](#).

What other costs can plan managers charge participants? +

From 1 July 2020 the Plan Managers will be able to claim for non-face-to-face supports including travel costs so they can continue to deliver tailored supports to participants.

More information is in the [Price Guide and Support Catalogue 2020-21](#).

This page current as of 3 June 2020